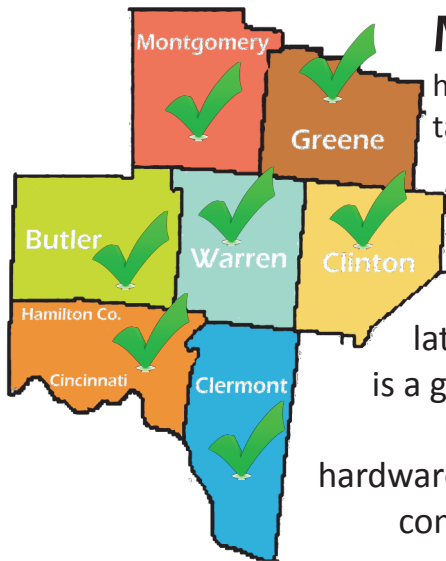


# TELECOMatters

our monthly newsletter of things that matter. all things Telecom.



**Montgomery Co now on MARCS** as of approx 1100 hours, Wednesday, October 20th. This means you can use all Montgomery County talkgroups that were recently programmed into your radios.

## Telecom Hosted Monix Meeting

On Friday, October 21st, some Telecom staff stayed late to host a group of 10 Monix group members. Monix is a group of radio enthusiasts interested in radio scanning, programming, hardware, and general communications.



Monix - Tri-State Monitoring Exchange  
@monixweb



Monix - Tri-State Monitoring Exchange

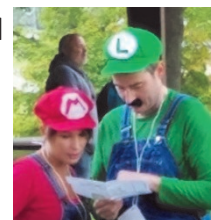
October 12 at 11:49am

There will be a special tour and meeting for MONIX members of the Warren County Telecommunications Center on Friday October 21, 2016 at 6:30 PM. Space is limited and there are only a few seats still available. If you are interested in attending you must RSVP to "n8icw@monix.org" asap. Due to this special meeting, the MONIX South Group will not be meeting this month.

## Telecom Hosts Event at Warren County Amazing Race

Our station's challenge asked competitors to take up two roles; one a dispatcher and the other a police officer requesting to run a license plate. We had a variety of the possible returns when running the plate in question: expired registration, valid CCW, a straight forward valid return along with additional information regarding the vehicle. Both users were forced to use our radios to communicate while using the phonetic alphabet in order to pass information back and forth. DST's David Shiverdecker, Rich Short, and Joseph Newton ran Telecom's station, while Jeff Cepin was checking on participants/volunteers and photographing all the fun. DST's latest addition, Brian Haney, and his family participated as a team as well! It was a great time for all involved and a nice change of pace to see fellow Warren County coworkers outside of the office!

Mario & Luigi even made an appearance and were seen running the challenges this year! (Article by Joseph Newton, DST Analyst)



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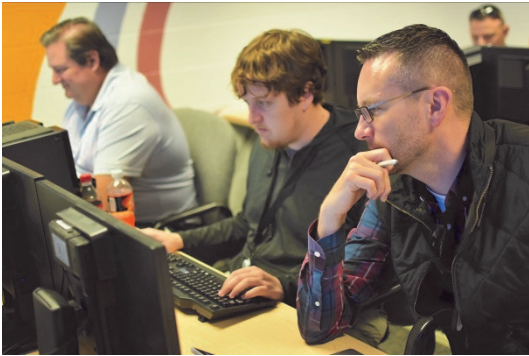
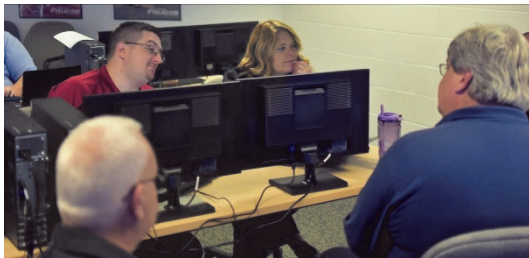
# #Project TriTech

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*Warren County · Ohio*

**FOLLOW #ProjectTriTech on our Facebook/  
Twitter + our 'Projects + WorkGroups' webpage**

Status Calls are held on Tuesdays and communicated via calendar invitation. These keep the core members of the Project Implementation Team (PIT) on the same page; with all members of the PIT invited to dial in.

October was jam-packed for Telecom and the public safety agencies who have chosen to get involved. The first week of October included (3) full-day RMS DOLFs, demonstrating the licensed functionality of the system. Follow-up status calls and internal meetings were conducted to really dissect and express feelings on the progress of this project thus far. We had TriTech Project Management and Business Analysts on site many days, who traveled from Colorado, Arizona, and North Carolina to assist in standing up this system and the data components that will make it work for Warren County. The last week of October saw a 3-day CAD FAT (Functional Acceptance Test) where attendees painstakingly walked step-by-step through a battery of tests, making sure command lines functioned, screens could be opened, fields appeared, information flowed, etc.



## **NEXT UP** (dates subject to change)

Nov 10: RMS—Custom Ohio DMV FAT Testing  
Nov 17 8:30-4pm: Mobile Configuration Review (Law)  
Nov 18 8:30-4pm: Mobile Configuration Review (Fire)  
Nov 28-29 8:30-4pm: Mobile System Admin  
Dec 7-9: Mobile Admin Training

Dec 13-15: RMS Workshop #1: Template Design  
Jan 10-12: Jail System Orientation  
Jan 31-Feb 2: Output Designer Class  
Feb 14-16: JAIL DOLF



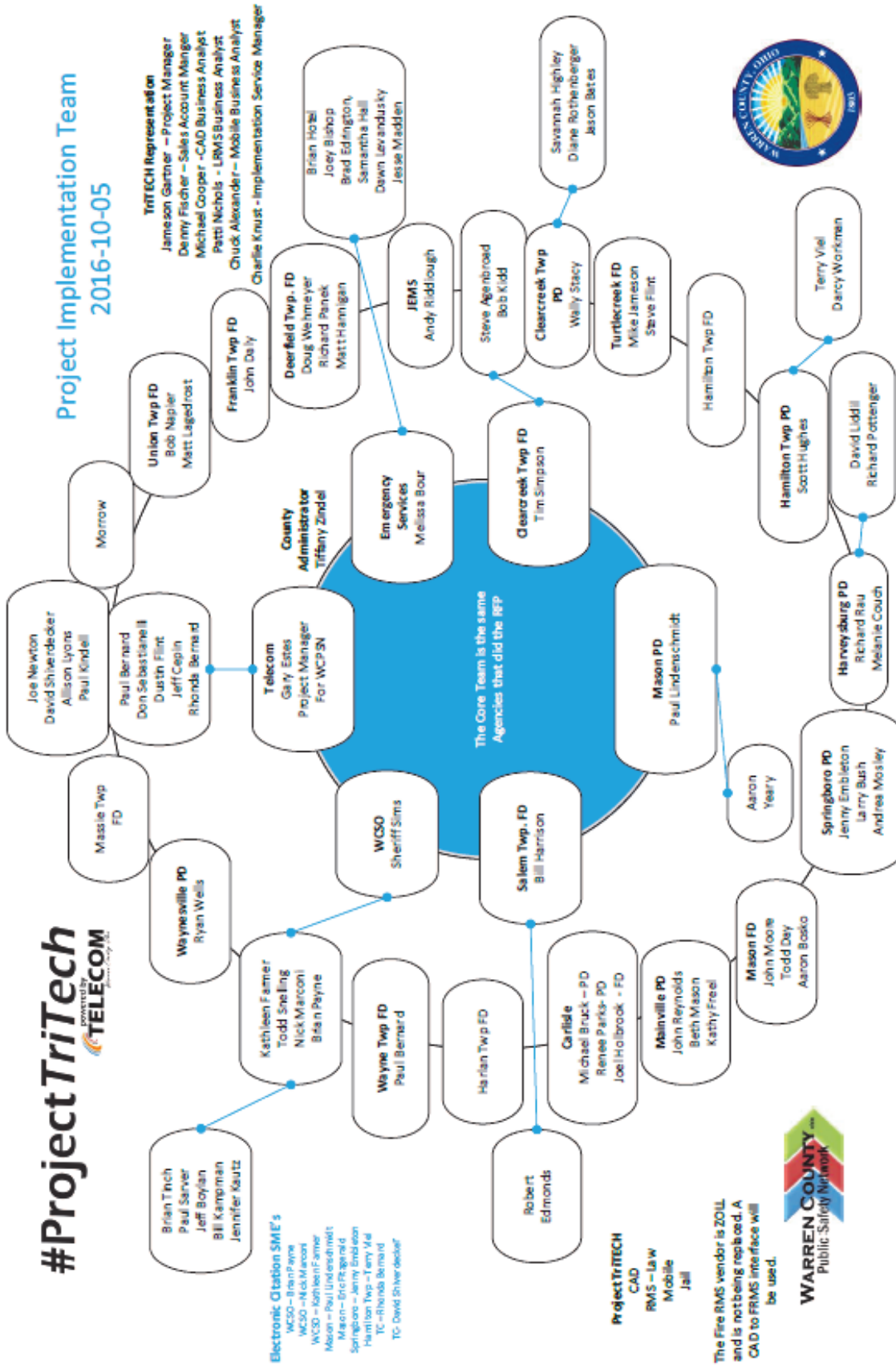
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# #ProjectTriTech



# Project Implementation Team 2016-10-05



Village of Carlside - Village of Mainville - Village of Wayneville - Village of Harveysburg - Union Twp - Franklin Twp - Wayne Twp - Clearcreek Twp - Salem Twp - Harlan Twp - Union Twp - Hamilton Twp  
 Massie Twp - Deerfield Twp - Turlecreek Twp - Mason City - Springboro City - Emergency Services - Warren County Sheriff's Office



**Farewell Rebecca!** After nearly 20 years of service to Telecom, Administrative Assistant, Rebecca Morton celebrated her retirement on October 27th, with her last official day being October 31st. To our public safety agencies, Rebecca is probably best known as 'The Engraver', cranking out thousands of

## Rebecca Morton

Telephone Systems  
Administrative Assistant

rebecca.morton@wcoh.net  
513.695.1317



October 2006



TELECOM  
Warren County Ohio

accountability tags, command boards, nameplates, and hallway signage in her time here. She also worked with invoicing and billing for County employees' Verizon phones. Telecom is in the process of interviewing candidates for an Administrative position; but we know we'll never replace Rebecca's unique personality, friendly

attitude, and all-around greatness! Congratulations, Rebecca! Enjoy retirement!

## Telecom Anniversaries

Technician David Shiverdecker (3yrs) 11/12

Director Paul Kindell (27yrs) 11/13



## VOIP Phone System Update

The new ShoreTel phones have been installed in Telecom for us to program/configure/test. Human Services' division of Job & Family Services received Call Center, Supervisor, and phone anatomy training with the rest of their 50+ staff to receive phone anatomy training in early November.

## Telecom Training

Job & Family Services received ShoreTel / Call Center training (see more info below in the VOIP update). Mason Fire's newest recruits received a 2-hour crash course on the Warren County radio System. Mason's Lt. Graham was helpful insight into how Mason operates from a fire discipline perspective, making the system best work for them.



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# Exclusive employee offer.

County Of Warren Employees,

Save big on the best network. To register for the employee discount or to validate your employment if you're already enrolled in the program, please follow the instructions below.

## Two ways to validate

By email address:

1. Visit [verizonwireless.com/discounts](http://verizonwireless.com/discounts).
2. Enter your mobile phone number or My Verizon User ID in the Existing Verizon Customer field.
3. Click Login and Validate by Email with your work email.

By paystub:

1. Visit [verizonwireless.com/discounts](http://verizonwireless.com/discounts).
2. Enter your mobile phone number or My Verizon User ID in the Existing Verizon Customer field.
3. Click Login and Validate by Paystub and follow the instructions to upload your paystub.

Check the status of your validation at [verizonwireless-employmentvalidation.com](http://verizonwireless-employmentvalidation.com).

Have questions? Contact your Verizon Wireless Business Specialist or visit [bit.ly/EmpDiscount](http://bit.ly/EmpDiscount).

EmployeesDiscount

# 15%

Discount applies to most voice and data plans with a monthly access fee of \$34.99 or higher. Monthly Line Access Fees are not eligible for discounts. Features \$24.99 or higher may be eligible for discounts. See plan details for more information.

# Stuck on the wrong network? Get up to \$650 to get unstuck!



If you are stuck on the wrong network, switch to Verizon and we will give you up to \$650 to get out of your contract when you trade in your phone. Plus, as an employee of County Of Warren, you can get a 15% discount on your monthly access fee.



Cathy Passmore

(513) 659-6054

To qualify for a discount: You must be an employee or affiliated with an organization that has an agreement with Verizon to participate in the Verizon Edge program. Once approved, the qualifying discount will appear within 1 to 2 billing cycles. Employment or affiliation status. Our Surcharges (incl. Fed. Univ. Svc. of 17.9% of interstate & int'l telecom charges (varies by area) are not taxes (details: 1-888-684-1888); gov't taxes & our surcharges could add 7% - 46% to your bill. Activation/upgrade. IMPORTANT CONSUMER INFORMATION: Subject to VZW Agmts, Calling Plan & credit approval. Up to \$350 early termination everywhere; see vzw.com. Max 10 lines. © 2016 Verizon Wireless.

## The new Verizon Plan

Now with Carryover Data, Safety Mode and unlimited calling to Mexico and Canada.

County Of Warren Employees

Save 15% off your Verizon monthly access charge.

Discount applies to most voice and data plans with monthly access fee of \$34.99 or higher. Monthly Line Access Fees are not eligible for employee discounts. Features \$24.99 or higher may be eligible for discounts. See plan details for more information.

Get an extra

# 2GB

per month for each smartphone you activate or upgrade on the new Verizon Plan, size Large and above.

New device payment activation req'd. 2 GB bonus data (applied w/in 2-3 cycles) per month, per line, as long as the line remains active on the current new Verizon Plan size large (8 GB) and above; 2 GB/line bonus data does not carry over. Limited time offer.

### Choose your data plan.

Share data across phones and internet devices (up to 10) and connected devices (up to 20). And switch any time.

Use your XL plan or larger in Mexico or Canada like in the U.S. and get unlimited calling from here to Mexico and Canada at no extra charge.



### Then add phones, tablets and more to your plan.

Phone **\$20** /mo. (smartphones with a device payment agreement)  
 Tablet or hotspot **\$10** /mo.  
 Connected device **\$5** /mo.

Plus taxes & fees.

### New features:

**Carryover Data:** Your data is yours to keep. Carryover Data automatically rolls over your unused gigs to the end of the following month.

**Safety Mode:** Choose Safety Mode and you can stay connected at a reduced speed until you buy more 4G LTE data or until your next billing cycle.



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# MOTOROLA SOLUTIONS MINITOR™ V PAGERS REPAIR SUPPORT NOTIFICATION

## OVERVIEW

Motorola Solutions announced the cancellation of Minitor V product February 21, 2014. Although it is Motorola Solutions goal to support products for a period of five (5) years after cancellation, sometimes we reach a commercially reasonable support period earlier due to vendor issues, parts unavailability, and higher than expected consumption rates.

## REPAIR & SUPPORT

Going forward, Motorola Solutions will continue providing repair services to Minitor V units under warranty/service agreements. Repair services for Minitor V units outside warranty/service contracts will no longer be available.

## MODELS

The following Minitor V models fall under the scope of this notification

PAGER	MODEL	DESCRIPTION
MINITOR V	A01KMS7238BC	Low Band
MINITOR V	A01KMS7239BC	Low Band
MINITOR V	A01KMS9238BC	Low Band
MINITOR V	A01KMS9239BC	Low Band
MINITOR V	A03KMS7238BC	VHF
MINITOR V	A03KMS7239BC	VHF
MINITOR V	A03KMS9238BC	VHF
MINITOR V	A03KMS9239BC	VHF
MINITOR V	A04KMS7238BC	UHF
MINITOR V	A04KMS7239BC	UHF
MINITOR V	A04KMS9238BC	UHF
MINITOR V	A04KMS9239BC	UHF



## REPLACEMENT PRODUCTS

Please contact your Motorola Solutions representative for Minitor VI products. Current rebate offers are available.

## CONTACT INFORMATION

For questions regarding the Minitor V Repair Support Notification, please contact:

### Motorola Solutions Customer Support Center

In the U.S. call 1-800-422-4210

In Canada, call 1-800-543-3222

